

Inactive Client

A client assumed inactive if

- a. Do not trade in any exchange where he/she/it registered with multigain group, more then six months, treat as inactive,
- b. If his/her/it documentary proof get expired during the period

In inactive client case we return his /her Assets (Fund and Securities) to respective client account. and client need to activate by providing current address proof as current electric / land line phone bill, new deposit as bank chq etc

Checking –

All client periodically checked by back office person, each fortnightly.

Back office software provide the detail of expiry of documentary proof.

Any trade in inactive client code generate alert in back office software.

Periodic Review

All necessary internal review done as per exchange requirement – each time Internal Audit Report submit to Exchange by chartered Accountant.

Monthly Internal review meeting done by cross department official and report to an external auditor, to provide the instructions.

Quarterly joint meeting of Directors & Auditors arrange to review the quarterly performance.